

EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	939	705/8.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2003/08/15 18:09
S2	173	705/8.ccls. and customer near (interaction service value score)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2003/08/15 18:09
S3	1025	705/10.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/05 18:19
S4	251	705/10.ccls. and customer near (interaction service value score)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2003/08/15 18:10
S5	435	(705/8.ccls. and customer near (interaction service value score)) 705/10.ccls. and channel	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2003/08/15 18:10
S6	52	((705/8.ccls. and customer near (interaction service value score)) 705/10.ccls. and channel) and customer near profile	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/05 21:12
S7	687	customer near (interaction service) near (center location)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/02/16 14:43
S8	81	(customer near (interaction service) near (center location)) and channel and customer near (profile value score)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/02/16 14:43
S9	2380	customer near (care retention contact)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2003/08/15 18:43

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S39	7766	(consumer customer) and (interaction service) near (center location)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/06/07 18:12
S40	309	(consumer customer) and (interaction service) near (center location) and distribution near (channel outlet)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/02/16 15:04
S41	458	(customer consumer) near (care retain\$4 retention contact) and channel and customer near (profile value score)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/06/07 18:13
S42	355	(customer consumer) and (interaction service) near (center location) and (outlet channel) and customer near (profile value score)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/06/07 18:15
S43	1213	(customer consumer) near (interaction service) near (center location) and channel and (consumer customer) near (profile value score)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/02/16 15:06
S44	481	(customer consumer) near (care retention contact) and channel and (consumer customer) near (profile value score)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/02/16 15:09
S45	62	S44 not S41	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/06/07 18:17
S46	205	(consumer customer) near (select\$4) near (option variable choice) and network and (consumer customer) near (interaction service)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/06/07 18:34
S47	1954	705/10.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/02/16 14:46
S48	1637	705/8.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/02/16 14:43

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S49	1417	customer near (interaction service) near (center location)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/02/16 14:43
S50	1954	705/10.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/02/16 15:04
S51	1637	705/8.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/02/16 15:04
S52	345	(consumer customer) and (interaction service) near (center location) and distribution near (channel outlet)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/02/16 15:04
S53	137	(customer consumer) near (interaction service) near (center location) and channel and (consumer customer) near (profile value score)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/02/16 15:06

SEARCHED TITLES, ABSTRACTS, AND/OR KWIC.